



## HOW TO CARE FOR KLIXTENSIONS

### COLORING

- We do not recommend coloring or having any other chemical service performed on klixTENSIONS. Doing so will void our product warranty and may damage the hair. Although many stylists perform chemical services to hair extensions with remarkable success, please understand that we cannot guarantee their results which is why it voids our warranty.

### BRUSHING

- We recommend brushing your hair thoroughly a minimum of twice per day, in addition to before and after washing or wetting your hair. If you don't brush your hair before and after washing and you have pre-existing tangles you may end up with matting. Matting is very difficult to remove and will likely damage both your extensions and your natural hair.
- We recommend using a brush with a combination of soft boar and nylon bristles. Avoid brushes with small balls on the ends of the bristles which may catch on the weft or micro-links and cause damage to either the extensions or your natural hair.
- When brushing the length of your hair you should hold it in sections to avoid pulling or tugging on the weft. Begin by brushing the ends of your hair and work your way up to your scalp using gentle to medium pressure. It is crucial that you brush over and under each panel to prevent tangles and matting. Lift each panel up and carefully brush underneath the panel and against your scalp. Lay the panel down and gently brush over the weft.
- Do not tease Klix. You may tease your natural hair but be careful not to tease the extensions.

### BEDTIME

- To minimize tangling while sleeping, thoroughly brush your hair and gently gather your hair into a loose braid or ponytail.
- We do not recommend sleeping with damp or wet hair.

### WASHING AND CONDITIONING

- We recommend waiting 24 hours after application before washing your hair.
- Thoroughly brush your hair over and under each panel carefully before and after washing following the instructions under "Brushing".
- When washing do not scrub, use circular motions or pile your hair on top of your head. This will cause the hair to tangle. Use your fingertips to gently massage your scalp, paying special attention to cleanse under each panel.
- When rinsing your hair after shampooing and conditioning, use your fingers to gently lift each panel away from your scalp so that you can thoroughly rinse away any residue underneath each panel and prevent buildup.
- It is imperative that your klixTENSIONS are conditioned every time that you wash them in order to keep them moisturized so that they remain soft and shiny. Apply conditioners and masques below the micro-links and throughout the ends.
- We recommend using a good conditioning masque at least weekly to help moisturize your extensions.
- For a list of some recommended products and maintenance tips you can visit our website at [www.klixhair.com](http://www.klixhair.com).
- We do not recommend the use of dandruff shampoo's or products with a lot of silicone in them. Dandruff shampoos can be extremely harsh on extensions and silicone may cause build up on your hair that can cause the extensions to slip. Clarifying shampoos should be used sparingly.

### STYLING / DRYING

- Do not apply silicone based styling products directly on the panel or near the micro links to avoid slippage.
- If you are using heat tools always use a good heat protectant and avoid products with alcohol in them such as hair spray which can be drying to your extensions.
- Blow dry your klixTENSIONS on low to medium heat settings and make sure to dry underneath each panel thoroughly.
- Use a soft boar and nylon bristle brush. Avoid brushes with balls on the ends.
- Heating tools such as curling and flat irons may be used on the hair, but keep them about an inch away from the panels so that they don't melt.
- Ask your stylist or visit our website at [www.klixhair.com](http://www.klixhair.com) for product recommendations.
- Do not wear your hair up or pulled back for extended periods of time. Constant and/or excessive tension may loosen the micro links and/or cause unwanted irritation of the hair follicle.



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## ACTIVITIES

- Activities in a constant damp environment may lessen the longevity of klixTENSIONS and/or cause irritation to your scalp under the panels. Remember to always dry underneath each panel.
- Swimming or lounging in salt water or chlorinated pools is not recommended. It can cause color fading, tangling and dryness. If you insist on going in the pool or the ocean you should apply a leave-in conditioner or masque prior to getting in the water to discourage the salt and chlorine from penetrating the hair. It is also a good idea to wear your hair in a soft braid while in the water to limit tangling (never wear a swimming cap as it can pull on your hair and extensions). When you get out of the water, immediately wash your hair with warm water and apply a good conditioner or masque.
- Protection from the sun is very important for both your natural hair and the extensions. Your extensions may fade if exposed to extended periods of sun and may not fade to the same color as your natural hair due to how the extensions are processed. Always protect your hair with products formulated to protect against fading or wear a hat or scarf if you're going to be in the sun for extended periods of time.
- Sunscreen may alter the color of your extensions, especially blondes. If you are wearing sunscreen (and we hope you are) on your back, neck, shoulders, chest, and other areas that your extensions may come in contact with, wear your hair up.

## TOUCH-UPS

- Touch-ups should only be performed by a stylist certified by Klix. Do not attempt to remove them at home with household tools or you may damage your natural hair and your extensions.
- Klix are designed so that they do not have to be removed before retouching the color on your natural hair. Your stylist will retouch your color before moving up your klixTENSIONS.

## BREAST FEEDING / MEDICATIONS / MEDICAL CONDITIONS / MRI / X-RAY

- Hair loss can be caused by many reasons, including breast feeding, certain medical conditions, stress, and medications. Discuss any hair loss concerns with your stylist so that they can keep an eye on the situation while you're wearing extensions. If the weight of the hair extensions becomes too much to be supported by fragile hair, you may need to remove them to avoid further hair loss.
- Women can experience hair loss for 3 to 9 months after breast feeding has been stopped.
- Some medical conditions that can cause hair loss include thyroid disease, alopecia areata, stress, scalp infections like ringworm, and diseases that cause scarring, such as some types of lupus.
- Some types of medications that can cause hair loss include acne medications, antibiotics and antifungal medications, antidepressants, oral contraceptives, anticoagulants, cholesterol-lowering medications, immunosuppressant medications, chemotherapy medications, anticonvulsants, anti-hypertensives, hormone replacement therapy, interferons, mood stabilizers, non-steroidal anti-inflammatory medications (NSAIDS), Parkinson's disease medications, steroids, and thyroid medications.
- There is no way to predict if you will suffer hair loss as a result of any of the above mentioned causes or by wearing extensions.
- Prior to undergoing any medical testing, inform your doctor that you are wearing hair extensions so that they can determine if you need to have them removed or not. Our micro links are made of aluminum and are lined with silicone. Our weft is made of polyurethane and does not contain latex.

## WHAT TO DO IF YOU HAVE AN ISSUE WITH KLIX

- If you feel that there is an issue with your extensions you should contact your stylist as soon as possible so that they can assist you. Some people are slightly uncomfortable or get a headache during the first 72 hours after the application due to the extra weight of the extensions on your head. An over-the-counter pain reliever may help relieve any discomfort. If you are still uncomfortable after 72 hours contact your stylist. It's possible that they may be able to make simple adjustments to make them more comfortable for you. Some people are more sensitive than others.
- If you feel that there is an issue with the hair you'll also need to see your stylist. Your stylist may review the types of products you use and proper maintenance with you. If after seeing the hair they feel that the product is not as it should be, your stylist should contact Klix directly. We may ask them to send us a small panel for inspection so that we can determine a cause or resolution.
- All concerns and issues must be discussed directly with your stylist. If necessary, your stylist will contact Klix for assistance.

## CLIENT – STYLIST AGREEMENT FOR KLIXTENSIONS

I have read the above instructions for How to Care for klixTENSIONS and agree to follow them. I understand that if I have any issues or concerns that I must speak directly with my stylist about them.

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Client Signature

\_\_\_\_\_  
Print Client Name

\_\_\_\_\_  
Date

